



## **Improving care & optimising QOF performance with Ardens**

Wednesday 21<sup>st</sup> January 2026

**Presenter: Nathan Cavin**





## What we will cover

- 1 What to prioritise before year-end
- 2 Identify and fix data issues impacting payment
- 3 Avoid missed payment
- 4 What can we do differently for 2026/27



# QOF – Areas to Consider



## High threshold indicators

- **CVD indicators**, AF008, VI001, VI002, VI003, VI004
- Prioritise patients close to thresholds
- Use the wider team where possible, e.g. Pharmacists for AF008



## Retired indicators

- AST008, CAN004, CAN005, COPD014, SMOK005, DEP004, MH021
- No QOF points attached
- Continue where clinically appropriate
- Not year-end priority



## Values above QOF thresholds

- HYP008, CHD015, DM036, CHD016, HYP009, STIA015
- Check BP values recorded correctly
- Consider text to patients requesting home BP diary



# QOF – Areas to Consider



## Incomplete QOF reviews

- AST007, DEM004, COPD010, HF0007
- Check for missed criteria impacting payment



## Recalling patients

- If using Ardens LTC Invite Process – invite code is not a QOF Invite Code
- Reports built to retrospectively add QOF Invite codes



## Exception coding

- Use with care!
- Check for indication of declines or unsuitable for treatment, and no code present



# QOF – Areas to Consider

## ⚡ Quick wins

- Smoking and BP indicators
- Batch invites/batch coding
- Delegate to the wider team e.g. HCAs, Pharmacists, Admin



## Whole team approach

- Shared responsibility
- All staff where appropriate act on patient alerts
- Admin team – accurate coding of incoming documents



# Report Output

[Close](#) [Refresh](#) [Save All Pages to CSV](#) [Save All Pages to RTF](#) [Select Output](#) [Configure Output](#)

Showing 5421 result(s) (5421 patient(s)): For 1st Invitation - Oct onwards | Age 18y or over - All (Vac)

## Default report output

Page 1  of 22

Age	NHS number	Title	First name	Middle names	Surname	Sex	Date of birth
74yrs	<a href="#">Select Report Output</a>						
81yrs	<input type="radio"/> Default report output						
59yrs	<input type="radio"/> Ad-hoc report output						
58yrs	<input checked="" type="radio"/> Pre-defined report output						
55yrs	<a href="#">...</a> <a href="#">Output Name ▾</a>						
39yrs	<a href="#">...</a> <a href="#">DOAC patients</a>						
78yrs	<a href="#">...</a> <a href="#">Accessibility/RA</a>						
55yrs	<a href="#">...</a> <a href="#">AccuRx - Mobile Numbers</a>						
87yrs	<a href="#">...</a> <a href="#">antibiotic audit</a>						
73yrs	<a href="#">...</a> <a href="#">anxiolytics</a>						
70yrs	<a href="#">...</a> <a href="#">Appointment invitations - LD/SMI/Dementia</a>						
57yrs	<a href="#">...</a> <a href="#">Asthma</a>						
79yrs	<a href="#">...</a> <a href="#">Asthma QOF</a>						
78yrs	<a href="#">...</a> <a href="#">Aviva and Performa</a>						
50yrs	<a href="#">...</a> <a href="#">B12 injection</a>						
39yrs	<a href="#">...</a> <a href="#">BGTS</a>						
77yrs	<a href="#">...</a> <a href="#">BMI</a>						
23yrs	<a href="#">...</a> <a href="#">Cancer</a>						
70yrs	<a href="#">...</a> <a href="#">Care Home Read Coding</a>						
30yrs	<a href="#">...</a> <a href="#">Citalopram dose review</a>						
81yrs	<a href="#">...</a> <a href="#">New pre-defined report output</a>						
74yrs	<a href="#">...</a>						
71yrs	<a href="#">...</a>						
66yrs	<a href="#">...</a>						

[Ok](#) [Cancel](#)



## QOF – What can we do differently for 2026/27?

- Do we have a robust recall system for long-term conditions?
- Are we using the right staff effectively to record QOF data?
- Do all staff understand the QOF requirements from the start of the fiscal year?
- Are we fully using the Ardens resources to support QOF?



# Key Takeaways & Next Steps



## Make a clear action plan

- Revisit areas to consider
- List top priorities for end-of-year work
- Set realistic deadlines



## Assign roles effectively

- **GPs** – complex reviews, exceptions, clinical decision-making
- **Nurses / HCAs** – BP, smoking, vaccinations, routine monitoring
- **Pharmacists** – AF008, QOF indicators relating to medication reviews
- **Admin** – recalls, data quality, incoming documents
- **All team** – act on patient alerts where appropriate

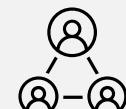


## Use Arden's tools and resources available

- Templates & Protocols
- Reports
- Training & Support



QOF



Network Contract  
DES



Vaccinations



CQRS



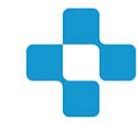
PPA



## 🎓 Additional training and support

**Scan the below QR code to access training and support**





## Feedback

We value your feedback on the session today and the resources covered!

**Scan the below QR code to access**

