



Improving care & optimising QOF performance with Ardens

Wednesday 21st January 2026

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What we will cover

- 1 What to prioritise before year-end
- 2 Identify and fix data issues impacting payment
- 3 Avoid missed payment
- 4 What can we do differently for 2026/27



QOF – Areas to Consider



High threshold indicators

- **CVD indicators**, AF008, VI001, VI002, VI003, VI004
- Prioritise patients close to thresholds
- Use the wider team where possible, e.g. Pharmacists for AF008



Retired indicators

- AST008, CAN004, CAN005, COPD014, SMOK005, DEP004, MH021
- No QOF points attached
- Continue where clinically appropriate
- Not year-end priority



Values above QOF thresholds

- HYP008, CHD015, DM036, CHD016, HYP009, STIA015
- Check BP values recorded correctly
- Consider text to patients requesting home BP diary



QOF – Areas to Consider



Incomplete QOF reviews

- AST007, DEM004, COPD010, HF0007
- Check for missed criteria impacting payment



Recalling patients

- If using Ardens LTC Invite Process – invite code is not a QOF Invite Code
- Reports built to retrospectively add QOF Invite codes



Exception coding

- Use with care!
- Check for indication of declines or unsuitable for treatment, and no code present



QOF – Areas to Consider



Quick wins

- Smoking and BP indicators
- Batch invites/batch coding
- Delegate to the wider team e.g. HCAs, Pharmacists, Admin



Whole team approach

- Shared responsibility
- All staff where appropriate act on patient alerts
- Admin team – accurate coding of incoming documents



Report Output

Close

Refresh

Save All Pages to CSV

Save All Pages to RTF

Select Output

Configure Output

Showing 5421 result(s) (5421 patient(s)): For 1st Invitation - Oct onwards | Age 18y or over - All (Vac

Default report output

Page 1 of 22

Age

NHS number

Title

First name

Middle names

Surname

Sex

Date of birth

74yrs

31yrs

59yrs

58yrs

55yrs

39yrs

78yrs

55yrs

37yrs

73yrs

70yrs

57yrs

79yrs

78yrs

50yrs

39yrs

70yrs

77yrs

79yrs

23yrs

70yrs

30yrs

31yrs

74yrs

71yrs

56yrs

Select Report Output

☐ Default report output

☐ Ad-hoc report output

☒ Pre-defined report output

| Output Name | Active At Current Unit | Output Availability |
|---|-------------------------------------|---------------------|
| DOAC patients | <input checked="" type="checkbox"/> | |
| Accessibility/RA | <input checked="" type="checkbox"/> | Arden's Ltd |
| AccuRx - Mobile Numbers | <input checked="" type="checkbox"/> | Arden's Ltd |
| antibiotic audit | <input checked="" type="checkbox"/> | |
| anxiolytics | <input type="checkbox"/> | |
| Appointment invitations - LD/SMI/Dementia | <input checked="" type="checkbox"/> | Arden's Ltd |
| Asthma | <input type="checkbox"/> | |
| Asthma QOF | <input checked="" type="checkbox"/> | Arden's Ltd |
| Aviva and Performa | <input type="checkbox"/> | |
| B12 injection | <input checked="" type="checkbox"/> | |
| BGTS | <input checked="" type="checkbox"/> | |
| BMI | <input type="checkbox"/> | |
| Cancer | <input checked="" type="checkbox"/> | Arden's Ltd |
| Care Home Read Coding | <input checked="" type="checkbox"/> | |
| Citalopram dose review | <input checked="" type="checkbox"/> | |

New pre-defined report output

Ok

Cancel



QOF – What can we do differently for 2026/27?

- ✓ Do we have a robust recall system for long-term conditions?
- ✓ Are we using the right staff effectively to record QOF data?
- ✓ Do all staff understand the QOF requirements from the start of the fiscal year?
- ✓ Are we fully using the Ardens resources to support QOF?



Key Takeaways & Next Steps



Make a clear action plan

- Revisit areas to consider
- List top priorities for end-of-year work
- Set realistic deadlines



Assign roles effectively

- **GPs** – complex reviews, exceptions, clinical decision-making
- **Nurses / HCAs** – BP, smoking, vaccinations, routine monitoring
- **Pharmacists** – AF008, QOF indicators relating to medication reviews
- **Admin** – recalls, data quality, incoming documents
- **All team** – act on patient alerts where appropriate

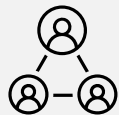


Use Arden's tools and resources available

- Templates & Protocols
- Reports
- Training & Support



QOF



Network Contract
DES



Vaccinations



CQRS



PPA

Additional training and support

Scan the below QR code to access training and support



Feedback

We value your feedback on the session today and the resources covered!

Scan the below QR code to access

