

Procurement of an assured system via the national procurement hub by the commissioner	Procurement of an approved solution directly by a practice
Nationally funded via a commissioner*	Practice funded*
Assurance	
National Procurement Hub (the Hub) are responsible for the initial assurance of supplier systems on the DPS framework; NHS Digital are responsible for initial assurance of supplier systems on the DCS framework.	National Procurement Hub are responsible for the initial assurance of supplier systems on the DPS framework. NHS Digital are responsible for initial assurance of supplier systems on the DCS framework.
ICB is responsible for further assurance and due diligence as parties enter into a contract. This is supported by the Hub.	Practice is responsible for assuring themselves that everything necessary has been considered before entering into a contract.
Clinical Safety	
ICB is responsible for supporting the ongoing review of clinical safety risk on behalf of its practices. ICB is responsible for: <ul style="list-style-type: none"> • Completion of clinical safety risk standard DCB0160 • Ongoing review of supplier clinical risk standard DCB0129 • Updating of clinical risk standard DCB0160 (working collaboratively with practices to ensure it is used correctly)	Practice is responsible for the ongoing review of clinical safety risk** <ul style="list-style-type: none"> • Completion of clinical safety risk standard DCB0160 • Ongoing review of supplier clinical risk standard DCB0129 • Updating their clinical risk standard DCB0160
ICB is responsible for providing sufficient clinical safety officer input for establishing, updating, and overseeing local clinical safety risk management processes on behalf of practices. (working collaboratively with practices to ensure they are working correctly)	Practice is responsible for obtaining clinical safety officer input and managing ongoing clinical safety risk management**.
ICB is responsible for <ul style="list-style-type: none"> • providing necessary clinical safety officer input to support practices with incident management • for setting up a local clinical governance function for the review and resolution of issues, and review of changes to supplier systems 	Practice is responsible for incident management and the clinical governance function**.
ICB will hold supplier to account in the event of an incident with the supplier system.	Practice will hold supplier to account in the event of an incident with the supplier system.
The ICB, Procurement Hub will provide assurance and support to manage high severity service incidents which includes clinical incidents. The ICB will establish and agree an incident management process with the supplier for non-high severity service	The ICB, Procurement Hub will aim to provide support to manage incidents (in particular for high severity service incidents) but responsibility for management and assurance of incidents and supplier response is with the practice**.

incidents and assure supplier compliance with service management.	Practice to establish and agree an incident management process with the supplier for non-high severity service incidents and assure supplier compliance with service management**.
Data Protection and Security	
ICB is responsible for completing a DPIA and for providing sufficient DPO input for information governance risk management on behalf of its practices. (working collaboratively with practices to ensure the DPIA and processes are used/are working correctly).	Practice is responsible for completing a DPIA and ongoing information governance risk management**.
Contracts and Supplier Management	
The Hub and ICB are responsible for contract negotiation. The Hub provide initial and ongoing expert contractual advice.	Practice takes on contract negotiation and seeks own contractual advice.
ICB takes responsibility for developing the local specification for the supplier system.	Practice takes responsibility for choosing the functionality provided by the supplier system.
ICB is responsible for contract management to their requirement and will be supported by the Hub as and when required in terms of advice and guidance. The Hub and ICB are responsible for supplier management	Practice is responsible for contract and supplier management.
The ICB supported by the Hub is responsible for auditing supplier risk management processes and recurring checks against the selection questionnaire self-certification. This includes cyber essentials certification, Data Security and Protection Toolkit, Insurance. The Hub monitor financial stability of suppliers.	Practice is responsible for overseeing supplier risk management processes and ongoing checks.
The Hub is responsible for regular supplier contract management meetings. Issues flagged by ICBs inform this process.	Practice is responsible for overseeing supplier performance.
ICB is responsible for mandating local reporting requirements.	Practice is responsible for mandating local reporting requirements and will need to ensure they are able to meet the ICB/national reporting requirements.
Implementation and Integration	
ICB and STP are responsible for providing practices with implementation expertise and support.	Implementation expertise and support commissioned locally may not have expertise in the specific solution a practice has procured. The practice will work directly with the supplier for support with implementation.
System (ICS) responsibility to progress integration of online or video consultation product with local products and pathways.	Practice would be responsible for any integration with local products or pathways.

* Funding is available to commissioners to procure a solution(s) on behalf of their practices/PCNs. Commissioners are expected to work collaboratively with their practices and PCNs to understand local needs, develop their requirements and undertake procurement with support from the centrally funded National Commercial and Procurement Hub to determine an approved solution from the framework that also aligns with the ICB strategy.

** This function may be supported by the ICB, but such support needs to be agreed with the ICB prior to signing contracts. ICBs will focus their resources on the solutions procured at commissioner level and so the resource left for an individual practice implementing a different solution may not be sufficient for the practice needs. Practices should consider whether they might need to purchase additional support to fulfil the function.